

Taxi drivers should be SERVICE-MINDED and COURTEOUS.

You have the right to demand that they obey TRAFFIC RULES and take the most APPROPRIATE route to the address given.



This brochure is available as PDF download at www.transportstyrelsen.se



Tel +46 (0)771 503 503
www.transportstyrelsen.se



Taking a taxi
Advice and helpful hints for your taxi journey

When choosing a taxi, always check that...

- the vehicle has yellow number plates and that a taximeter is installed
- the driver's identity card is prominently displayed – the six digits make it easy to identify the driver if you should have a complaint
- the fare information can be seen clearly outside the vehicle.

FARE INFORMATION		
When? - How?	Rate	Price comparison*
Weekdays 9 am to 4 pm	Initial charge SEK 40 + SEK 9.50 / km + SEK 290 / hour	SEK 208
Other times	Initial charge SEK 40 + SEK 12.50 / km + 380 / hour	SEK 260
City centre - Airport	SEK 349	-
Other fixed rates	As per the driver's list	

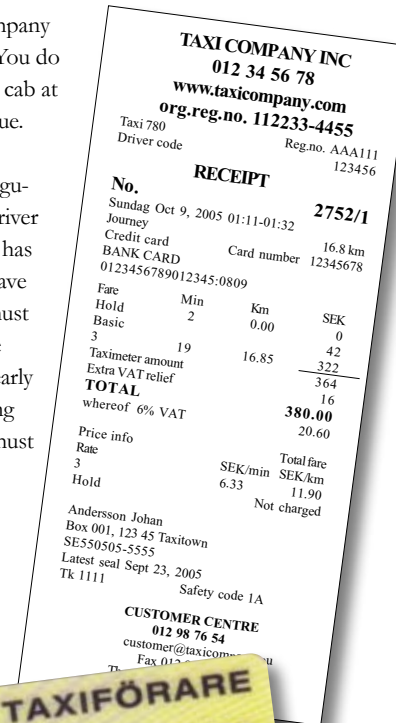
*) Typical journey in accordance with the Swedish Road Administration's Code of Statute (VVFS 2006:85) on taxi traffic, consisting of a 10 kilometre journey that takes 15 minutes, including any initial charges.

What does the journey cost?

All taxi companies are required to provide fare comparisons for all types of journey. This is always calculated for a "typical journey", which is one that covers a distance of 10 kilometres and takes 15 minutes. The fare comparison is displayed in large black letters on a yellow background.

Choose the taxi company that suits you best. You do not have to take the cab at the head of the queue.

Taxi fares are not regulated. Ask the cab driver if the taxi company has fixed rates. If you have been given one, it must be punched into the taximeter and be clearly visible before starting off. The taximeter must always be activated during the journey.



When paying the fare

Make sure that you get a taximeter slip when arriving at your destination. This slip shows the vehicle registration number along with details about the taxi company and the driver, e.g., the driver identification code.

Save this slip, as you will need it if you forgot something in the car or if you have a complaint. In these cases the best procedure is to call the taxi switchboard.

If you pay by credit card and there is a portable card reader in the taxicab you will be given a receipt for this in addition to the taximeter slip.

Sit safely and securely in the vehicle

The requirement on wearing a seat belt also applies when sitting in the rear.

If you are accompanied by a small child, choose a taxi cab with an approved child safety seat. Please request this in advance when ordering a taxi by phone.

